



February 28, 2011

Farley Printing wins “Highest Customer Loyalty”

Survey Advantage has announced that Farley Printing Company, Inc. was awarded the top ranking in Print Buyer Satisfaction for Q4, 2010. Top performing printers achieved over 90% print buyer satisfaction. Results were based on feedback from over 7,000 print buyers nationwide.

“Congratulations on achieving the highest customer satisfaction scores for Q4, 2010. You earned it achieving the highest rating out of the hundreds of printers who gather customer feedback and monitor performance using Survey Advantage Customer Pulse service.”

-Mike Casey
President
Survey Advantage

As noted in American Printer and Printing Impressions, February, 2011.



For any questions or comments please contact:

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Certificate of Award

Q4, 2010

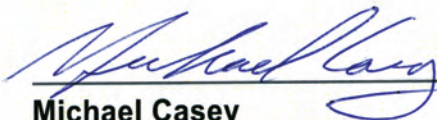
Highest Customer Loyalty

presented to:

Farley Printing Company
Wilmington, DE

Joseph Farley

in recognition of providing leading-edge
customer satisfaction & loyalty.



Michael Casey
President, Survey Advantage